



GENERAL TERMS AND CONDITIONS OF THE STORAGE SPACE RENTAL AGREEMENT

APPLICABLE FROM 15/10/2026 — English translation

Important – language of the contract. This English text is a translation of the French “Conditions Générales du contrat de mise à disposition d’un espace de stockage” of CENTRUMBOX SAS, provided for information purposes only to assist non-French-speaking clients. Only the French version is legally binding. In the event of any discrepancy, inconsistency or difference in interpretation between the French version and this translation, the French version shall prevail.

Article 1. PURPOSE AND DEFINITIONS

1.1. These General Terms and Conditions apply to any agreement for the provision of a storage space (hereinafter the “Contract”) with CENTRUMBOX SAS, a company registered with the Nice Trade and Companies Register (RCS) under number 844475517, registered office: 15-17 rue de Paris, 06000 Nice, VAT number FR60844475517 (hereinafter the “COMPANY”).

The Contract consists of these General Terms and Conditions, the Special Terms and Conditions and any appendices.

These General Terms and Conditions apply to reservations or sales concluded remotely on the website www.centrumbox.fr or at the CENTRUMBOX site located at 15-17 rue de Paris, 06000 Nice.

These General Terms and Conditions may be consulted on the website www.centrumbox.fr and are made available to clients at the reception desk before any purchase.

1.2. The term “CLIENT” means the person (an individual or a professional) using the storage space for which they have concluded a Contract with the COMPANY.

1.3. The CLIENT stores goods without the COMPANY being required to know the nature, composition, value or quantity of the goods stored. Under no circumstances may the Contract be construed as, or treated as, a deposit contract (*contrat de dépôt*). Accordingly, the COMPANY has no obligation of supervision, custody, maintenance or preservation, and therefore no obligation to return the stored goods, within the meaning of Articles 1927 et seq. of the French Civil Code. Under no circumstances may the COMPANY be regarded as the depositary or custodian of the CLIENT’s goods. The COMPANY will not check whether the stored goods comply with the storage prohibitions and safety rules set out in the Contract, except where required by a competent authority. The CLIENT is solely responsible for the goods stored at the CENTRUMBOX site.

1.4. Nor may the Contract be construed as a lease. It is a contract for self-storage services and related services offered by the COMPANY, which excludes the application and the status of commercial leases (*baux commerciaux*), regardless of the actual period of use of a storage space or the legal form of the CLIENT.

Article 2. TERM OF THE CONTRACT

Unless otherwise stipulated in the Special Terms and Conditions, the Contract is concluded for an initial term of at least one month from the date on which the storage space is made available (effective date). At the end of the initial period, the length of which is stated in the Special Terms and Conditions, the Contract will be tacitly renewed for periods of the same length, at the fee in force on the renewal date of the Contract.

Except in the case provided for in Article 7 below, a party that does not wish to renew the Contract at its expiry must inform the other party by ordinary letter, by letter delivered by hand against signature, or by email, giving at least fifteen (15) clear days’ notice. Failing this, the Contract will be renewed until the next expiry date.

Article 3. PURPOSE AND CONDITIONS OF USE

Under this contract, the COMPANY makes available to the CLIENT a storage space (hereinafter the “box”), which the CLIENT undertakes to use in accordance with these General Terms and Conditions and the Special Terms and Conditions agreed with the CLIENT. In the event of any contradiction between the two documents, the Special Terms and Conditions shall prevail over the General Terms and Conditions.

3.1. Purpose

A box is a space intended exclusively for the storage of authorised goods, in which it is notably prohibited:

- to carry out any commercial, industrial, craft, liberal-profession or other activity;
- to use it as a business address, workplace, office or similar, or to employ staff there;
- to establish a registered office or business establishment there and to declare it to the Trade and Companies Register, the Trades Register, URSSAF, etc., or to receive customers there;
- to have mail sent there;
- to assign or pledge any right over this storage space to a third party, or to make it available in whole or in part to a third party, even free of charge;
- to use it for illegal or prohibited activities.

3.2. Conditions of use of the box

3.2.1. Access and occupancy

Access to the box is free during the site’s opening hours, except in the event of exceptional closure. The COMPANY is not liable for service interruptions or technical malfunctions arising from causes beyond the control of the COMPANY and/or its staff. If the CLIENT forgets their access code, a new code may be provided only by the staff on site.

The COMPANY reserves the right to delay the CLIENT’s access to their box at any time so that the number of clients present on the site at the same time never exceeds 12 people. No move-in to a new box and no transfer may take place outside the opening hours of the reception office.

The CLIENT undertakes to occupy the box in accordance with its purpose and authorised use.

The CLIENT expressly accepts the hygiene and safety rules and measures implemented by the COMPANY. In particular, the CLIENT undertakes:

- to keep the box perfectly hygienic and clean;
- to keep its door closed at all times other than when necessary for handling their goods;
- not to disclose their personal access code, nor to entrust their key or padlock code to anyone;
- not to play music, nor cause any nuisance likely to disturb other clients and staff;
- not to affix any signs, posters or notices on the inner or outer walls of the box or anywhere else on the CENTRUMBOX site;
- not to make any electrical connections and/or connect electrical or digital appliances, etc.;
- not to install fixtures, drill, paint or alter the walls of the box;
- not to obstruct or prevent access, in any way whatsoever, to the ducts and installations on the site;
- not to cause environmental pollution.

3.2.2. Storage prohibitions

The CLIENT shall not store any dangerous, prohibited, flammable, toxic, contaminating, explosive or malodorous products, or products whose storage is regulated.

In particular, and without this list being exhaustive, the following may not be stored:

- perishable foodstuffs liable to rot;
- waste of any kind (animal, toxic, radioactive or hazardous matter);
- any works of art and collectors’ items of any kind, furs, jewellery, watches, precious and semi-precious stones, valuable paintings and any objects made of precious metal with a value exceeding €10,000;

- any set, or furniture forming a set, with a total value exceeding €10,000, unless otherwise expressly agreed in the insurance contract;
- motorised land vehicles;
- animals, dead or alive;
- matches, lighters, fireworks;
- firearms and ammunition, explosives;
- aerosol cans;
- any illegal substance, substance prohibited from sale or illegally obtained object, such as drugs, counterfeit goods, products of smuggling, theft or handling of stolen goods, etc.;
- any substance, preparation or object that is:
 - explosive, such as compressed or liquefied gases like LPG, acetylene, butane, propane, etc.;
 - flammable, such as varnishes, oils (vegetable, essential, heavy mineral), resins, paraffins, raw plant fibres (cotton, flax, hemp, etc.), acetone, white spirit, methylated spirit, petroleum, benzene, turpentine, toluene, nitrates (sodium, potassium, ammonium, etc.);
 - oxidising, such as hydrogen, chlorates (ammonium, potassium, etc.), peroxides, strong perchloric acids;
 - toxic, such as stain removers, pesticides, fuming nitric acid; harmful, such as paint thinners, stain removers;
 - hazardous to the environment, such as pesticides, herbicides, heavy metals; irritant, sensitising, carcinogenic, mutagenic.

Generally speaking, all substances bearing the following symbols and/or subject to regulated storage conditions are prohibited:

	Explosive / risk of explosion		Oxidising
	Acute toxicity / may be fatal		Health hazard / hazardous to the ozone layer
	Corrosive		Flammable
	Gas under pressure		Serious health hazard
	Hazardous to the environment		

3.2.3. Safety rules

- Smoking is strictly prohibited anywhere within the CENTRUMBOX site (including outdoor areas).
- The safety and fire protection instructions displayed on the site must be complied with. The CLIENT shall keep emergency exits clear at all times and shall neither conceal nor obstruct access to equipment (fire extinguishers, fire hose reels, smoke detectors, electrical cabinets, etc.).
- No object may protrude beyond the partitions of the box or exceed the maximum height delimited by those partitions, in order to prevent fire and ensure the proper operation of the lighting, fire protection, ventilation and air-conditioning systems, etc.
- The CLIENT shall not obstruct the mesh covering the top of their box.
- The CLIENT must inform the COMPANY in advance of the storage of any objects weighing more than 300 kg/m².
- The CLIENT shall not connect their box to the site's electricity network.
- The CLIENT shall not install any machinery in their box and shall not carry out any hot work within the CENTRUMBOX site.
- The above storage prohibitions and safety rules also apply to the entire CENTRUMBOX site. Failure by the CLIENT to comply with them will result, in addition to any criminal proceedings against the CLIENT, in the immediate termination of the Contract without notice, without prejudice to any compensation due to the COMPANY.
- The COMPANY reserves the right to alert the competent authorities and to authorise them to access the box for inspection if its use appears not to comply with the provisions of the Contract, in particular in the event of a breach of this Article 3 or of a situation that may present a danger or threat to the safety of the site and of the persons present there.

3.3. Operating rules of the CENTRUMBOX site

- To enter and leave the site, the CLIENT shall enter their access code and shall prevent access by any persons following them who

have not entered a code.

- The CLIENT shall ensure that every site access door closes completely behind them.
- The CLIENT is not permitted to enter the site outside its opening hours, i.e. between 22:00 and 06:00. Failure to respect the site's opening/closing hours will be charged to the CLIENT in the amount of €90.
- The CLIENT shall comply with the instructions for use of the on-site facilities.
- The CLIENT shall use the emergency exits only in an emergency. Any unwarranted opening of these emergency exits will be charged to the CLIENT (minimum flat fee of €120).
- The CLIENT undertakes not to leave, even temporarily, any rubbish, objects or equipment outside the areas provided for this purpose, failing which the CLIENT shall pay the COMPANY an unauthorised dumping fee (minimum flat fee of €50 per object) and clearance costs (minimum flat fee of €30 per m³).
- The CLIENT undertakes to park their vehicle only in the spaces marked for this purpose. The CLIENT shall comply with the signage, the direction of traffic and the 5 km/h speed limit on the site, and shall in no way obstruct access to the emergency exits with their vehicle. The CLIENT is not permitted to leave their vehicle parked in their absence (unless with the prior written consent of the COMPANY); the COMPANY reserves the right to charge €30 per day of unauthorised parking.

3.4. Liability of the CLIENT

- The CLIENT stores their goods in their box under their own responsibility, it being recalled that the COMPANY carries out no checks and is not required to know the nature, composition or value of the goods stored by the CLIENT, nor in what capacity the CLIENT holds or owns those goods. The CLIENT is presumed to be their owner.
- The CLIENT remains the custodian (*gardien*) of the stored goods within the meaning of Article 1242 of the French Civil Code. Consequently, the CLIENT will be liable if damage is caused, by their goods or through their fault, to other goods stored in neighbouring boxes, to the premises or to persons. The CLIENT indemnifies the COMPANY against any claims and actions by third parties relating to ownership of, or claims to, the goods stored in the box, and undertakes to compensate the COMPANY in such a case.
- The CLIENT alone holds the padlock and/or key to their box; the CLIENT may also have a personal and confidential access code. The CLIENT is solely responsible for keeping safe the key and/or padlock giving access to the box. The COMPANY is therefore not liable for access to the box by a third party in possession of the CLIENT's key, padlock or access code, nor for any resulting theft of goods.
- The CLIENT will be liable for any damage to the equipment and installations on the site caused by themselves or by any person who has accessed the CENTRUMBOX site using their code or key. The CLIENT undertakes in this respect to reimburse the COMPANY for the sums incurred for their repair and/or replacement, upon presentation of supporting documents.

3.5. Handling equipment

Handling equipment is made available to the CLIENT free of charge.

Except in the event of a defect in the handling equipment, the CLIENT is solely responsible for its use. From the moment the CLIENT takes possession of this equipment until it is returned, the CLIENT is its custodian and must ensure its supervision and control within the meaning of Article 1242 of the French Civil Code.

The free provision of trolleys and pallet trucks may be reviewed at the sole discretion of the COMPANY. None of this equipment may be stored in the CLIENT's box or taken off the CENTRUMBOX site, except with exceptional authorisation. Unauthorised retention of this equipment by the CLIENT will be charged as a penalty of €20 per day per item of equipment.

3.6. Condition of the box

The CLIENT acknowledges having inspected the box before signing the contract and accepts that it is made available in a perfectly hygienic and clean condition. The box is made available to the CLIENT without a padlock or key; it is the CLIENT's responsibility to obtain a locking system.

The CLIENT is responsible for the upkeep of the box and shall keep it perfectly hygienic and clean throughout the rental period. Failing this, the COMPANY reserves the right to charge the CLIENT for cleaning and clearing a box returned in breach of these terms.

The CLIENT further declares that the box is suitable for the use they intend to make of it, in compliance with these conditions of use.

3.7. Change of box

The Client will always have the option (subject to availability), free of charge, to choose a different box of the same size, or a larger or smaller one.

In the event of danger or overriding necessity, the COMPANY may be obliged to replace the box designated in the Special Terms and Conditions with a space of equal or even larger surface area. The CLIENT will be informed in advance (except in an emergency) and in writing of the arrangements for moving their goods, which will be carried out at the COMPANY's expense.

Article 4. BOX RESERVATION – MODIFICATION/CANCELLATION OF THE RESERVATION

4.1. The CLIENT may reserve a unit for provision within one month of the reservation date. Reservations may be made remotely and free of charge. Any reservation will be confirmed in writing by the COMPANY.

4.2. In the event of a reservation or purchase made remotely (online or by telephone) by a CLIENT acting as a consumer or non-professional as defined by the French Consumer Code, the CLIENT has a statutory period of fourteen (14) clear days to exercise their right of withdrawal and cancel their order without charge or penalty. All sums paid by the CLIENT will be refunded in full within a maximum of thirty (30) days from the date on which the COMPANY was informed of the CLIENT's withdrawal.

The withdrawal period begins on the day following the day of the remote reservation/purchase. If the period expires on a Saturday, Sunday or public holiday or non-working day, it is extended until the next working day. This right may be exercised by sending an email to rent@centrumbox.fr or a letter sent by registered post with acknowledgement of receipt to the COMPANY, or by any other written means providing proof thereof. However, it may not be exercised once the COMPANY's service has begun, at the express request of the CLIENT, before the end of the withdrawal period.

4.3. If the CLIENT changes the effective date on which the box is made available, whether postponed or brought forward, no fees will apply.

Article 5. INVOICING AND PAYMENT TERMS

5.1. Fees and charges

5.1.1. All fees and charges relating to the provision of the box will be invoiced monthly, including VAT. With the CLIENT's agreement, the invoice may be issued and sent to the CLIENT electronically.

5.1.2. On signing the Contract, the CLIENT must pay the first invoice, which includes:

- administration fees (new clients only);
- the rental fees for the first month (insurance included);
- the amount of the security deposit.

5.1.3. The rental fee for the box is due from the first day on which the box is made available until its return, the date of which appears on the return report. Its amount including VAT is set in the Special Terms and Conditions according to the prices in force on the day the Contract is concluded.

5.1.4. The CLIENT undertakes to pay the monthly fee in advance as soon as the period to which it relates has begun.

5.1.5. The fee may be revised at any time, provided that the COMPANY notifies the CLIENT at least thirty (30) days before the effective date of the new fee.

5.1.6. The invoice will also show any other amounts relating to ancillary services provided for in the Contract or to the sale of products during the month concerned.

5.1.7. To stop invoicing, the CLIENT must give at least fifteen (15) clear days' notice and return the box in accordance with Article 9. In the absence of notice and/or return of the box, invoicing will continue.

5.1.8. If the CLIENT modifies or cancels the contract before the scheduled date, in compliance with the conditions set out in Article 5.1.7, the COMPANY will refund the fees already paid as soon as possible.

5.2. Payment terms

5.2.1. The COMPANY's monthly invoice is payable on receipt, in advance and without discount, by bank transfer, direct debit or bank card.

5.2.2. The first invoice may be paid in cash or by bank card.

5.2.3. At no time may the sums paid under this invoice be regarded as a non-refundable deposit (*arrhes*) or a down payment (*acompte*).

5.2.4. Use of any of these payment methods implies acceptance of these General Terms and Conditions by the CLIENT.

5.2.5. In the case of payment by direct debit, the invoice amount will be debited automatically from the CLIENT's account after the Client has been notified of the debit, within the period agreed below. It is expressly agreed between the COMPANY and the CLIENT that the COMPANY's invoice will serve as pre-notification of the direct debit in accordance with SEPA (Single Euro Payments Area) requirements, the pre-notification period before the debit being three (3) calendar days, which the Client accepts.

5.2.6. Any rejected payment will result in the COMPANY charging administration fees.

5.3. Remote payment

In the case of payment by bank card, the amount owed by the Client under the Contract is debited from the Client's bank card after verification of the card details, upon receipt of the debit authorisation given by the issuer of the card used by the Client. The commitment to pay by payment card is irrevocable. By providing their bank card details, the Client authorises the COMPANY to debit their card with the amount due under the contract. To this end, the Client confirms that they are the holder of the bank card to be debited, that the name on the bank card is indeed their own and that they hold the necessary authorisations. The Client provides the sixteen digits and the expiry date of their bank card and, where applicable, the card security code.

If the debit is not possible, the sale will be automatically cancelled and the box reservation will be cancelled.

The COMPANY uses all means to ensure the confidentiality and security of data transmitted remotely.

5.4. Security deposit

5.4.1. On signing the contract, the CLIENT undertakes to pay a non-interest-bearing security deposit equal to one month's fee including VAT. This security deposit is cashed by the COMPANY. It will be returned to the CLIENT within thirty (30) days after the end of the Contract, subject to the fulfilment of all charges and conditions of the Contract, and in particular after payment of all sums due to the COMPANY.

5.4.2. If the CLIENT does not return the box in the original condition in which it was made available, the costs of restoring, cleaning and/or clearing it may be deducted from the security deposit, upon presentation of supporting documents.

5.4.3. In addition, the CLIENT expressly authorises the COMPANY, on its own initiative, to set off the security deposit, pursuant to Article 1347 of the French Civil Code, against any sums owed by the CLIENT to the COMPANY, and to deduct those sums from the security deposit accordingly.

5.4.4. The above set-off is reserved exclusively to the COMPANY. The CLIENT shall top up the security deposit without delay so that it is always equal to one month's fee including VAT currently in force.

Article 6. INSURANCE

6.1. Insurance of the stored goods has been taken out by CENTRUMBOX on behalf of the tenants, who are its beneficiaries, with AXA France IARD through the insurance broker VALEAS ASSURANCES. The insured goods are all the goods stored in the box belonging to the tenant named in the CENTRUMBOX box rental contract.

6.2. The insurer covers direct damage caused to the goods during storage against all risks such as fire, attacks and acts of terrorism, lightning, explosion, impact or fall of aircraft, storm, flooding, bursting

and/or leaking of pipes, burglary with forced entry allowing access to the storage unit, riot, vandalism and impact by a land vehicle, including risks caused by waste water, rainwater, contact with other stored goods and/or substances, for all stored goods whether packed or unpacked.

6.3. All material damage to the insured goods that is a direct consequence of an insured risk is also covered (for example, water or smoke damage after a fire).

The following costs and losses resulting from the occurrence of an insured risk are covered, for all costs and losses together, up to a maximum of 20% of the amount insured according to the client's declaration (limit of €5,000):

- the costs of moving and replacing the stored goods, plus the cost of additional storage during the period, as estimated by an expert, required to repair the damage to the goods;
- expert fees;
- proven indirect losses that are a direct consequence of an insured risk.

6.4. Exclusions:

- The following causes of damage are excluded from all risks:
- a mere inventory discrepancy and/or unexplained disappearance and/or gradual disappearance;
- any consequence of war, invasion, act of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection, military coup, usurped power, confiscation, nationalisation, requisition, destruction of or damage to property by or under the order of any government or public or local authority;
- loss of or damage to goods caused directly by pressure waves from aircraft or any other aerial device travelling at sonic or supersonic speeds;
- cosmetic damage;
- damage suffered or caused by: flammable or explosive products, corrosive products, firearms, any illegal products, works of art, bullion;
- humidity, mould, condensation, drought, erosion, the action of insects or fungi.

6.5. Goods stored in the boxes by CENTRUMBOX clients are covered under this policy, provided that:

- the depositors comply with the list of goods prohibited by the internal rules;
- the depositors comply with the other provisions of the internal rules.

6.6. Cover is limited to the amount stated by the client as the amount to be insured, with a limit of €25,000 per client (per box) and €10,000 per item. Sub-limits apply to:

- jewellery with precious stones, watches, precious stones and collectors' items of all kinds: flat-rate €1,000 per box;
- wine: maximum €50 per bottle.

6.7. Deductibles:

- €50/box/event: for Fire and miscellaneous risks – Attacks and acts of terrorism – except impact by an unidentified land vehicle – Storm, hail and snow on roofs – Riots, civil commotion, acts of sabotage and vandalism – Water damage and frost;
- €150/box/event: for Theft.

Article 7. NON-COMPLIANCE WITH OBLIGATIONS

7.1. If the fee is not paid in full, the COMPANY will be entitled to charge flat-rate administration fees of EUR 20 for the formal notice sent by registered letter with acknowledgement of receipt and EUR 50 for the registered letter with acknowledgement of receipt notifying termination of the Contract.

7.2. In the event of non-payment of an invoice by its due date, or if the CLIENT fails to comply with any of these obligations or with those relating to any other ancillary service performed by the COMPANY and stipulated in the Special Terms and Conditions, the COMPANY may initiate the procedure for termination of the contract and/or recovery of the box:

- the COMPANY will send a reminder letter to the CLIENT electronically (to the email address provided by the CLIENT when signing the Contract);

- if the reminder letter remains wholly or partly without effect for five (5) days (late payment or other breach of contract of 5 days), the COMPANY will send the CLIENT a formal notice (*mise en demeure*) by registered letter with acknowledgement of receipt;
- if the formal notice remains wholly or partly without effect ten (10) days after the letter is presented (late payment or other breach of contract of 15 days), the COMPANY will send the CLIENT, by registered letter with acknowledgement of receipt, notification of the immediate termination of the Contract by operation of law, together with an invoice including the outstanding balance, an occupancy indemnity equal to the rental fee, and administration fees.

7.3. If the notification of immediate termination of the Contract by operation of law and the corresponding invoice remain wholly or partly without effect for ten (10) days (late payment or other breach of contract of 30 days), the COMPANY reserves the right to take any action to recover the box, and in particular to:

- obtain authorisation to sell at public auction the goods stored in breach of these terms;
- send the CLIENT a registered letter with acknowledgement of receipt notifying them of the inventory of the goods in the box, with a view to their valuation by an auctioneer (*commissaire-priseur*) so that they may be either sold or destroyed if they have no market value.

7.4. In the event of non-payment or partial payment of invoices due, the COMPANY may, after informing the CLIENT, suspend the performance of its services until full payment of the fees and sums due under the Contract. In addition, the COMPANY reserves the right to:

- restrict the defaulting CLIENT's access to the box;
- move the contents of the box, at the CLIENT's expense, to any other place chosen by the COMPANY and charge the CLIENT all sums due for such storage.

7.5. If the fee remains unpaid for at least two consecutive months, the COMPANY may freely dispose of the contents of the box, with the CLIENT's consent or after obtaining an enforceable title (*titre exécutoire*) authorising it to do so.

Article 8. ACCESS TO THE CLIENT'S BOX BY THE COMPANY OR A THIRD PARTY

8.1. The COMPANY and its staff may not access the box in the absence of the CLIENT or without the CLIENT's prior authorisation, except in the cases set out below, in which the COMPANY reserves the right to access the box or to authorise access by a third party in the absence of the CLIENT and/or without the CLIENT's prior authorisation, namely:

- in the event of danger, overriding necessity or force majeure, in order to preserve the safety of the box and its contents, of the premises and of the persons present there. In such a case, the COMPANY may exceptionally have to move the CLIENT's goods, of which it will inform the CLIENT;
- at the request of the Police, Customs, Fire Brigade or Gendarmerie, or in enforcement of a court decision;
- where the COMPANY has doubts as to the compliance of the goods stored by the CLIENT or as to the CLIENT's compliance with the conditions of use of the box and of the CENTRUMBOX site, in particular in the circumstances referred to in Article 3.2 requiring the contents of the box to be inspected by the competent authorities.

In addition, the COMPANY reserves the right, after informing the CLIENT in advance and, where appropriate, offering another box of equivalent or larger surface area, to access the box in order to carry out necessary maintenance, repair or improvement work on the premises.

Article 9. END OF THE CONTRACT AND RETURN OF THE BOX

9.1. On the effective date of termination of the contract, for whatever reason (expiry, termination or non-renewal), the CLIENT undertakes to:

- return the box empty, after removing their padlock or lock, and in a perfectly hygienic and clean condition;
- pay in full the fees, charges and indemnities and, more generally, all sums payable by the CLIENT under the Contract;

- sign the exit report confirming that the box has been returned in compliance with the Contract.

9.2. If the box is not returned in accordance with Article 9.1 above in its original condition, i.e. in a perfectly hygienic and clean condition, the CLIENT will bear the cleaning and/or clearance costs. Clearance costs are set at a minimum of €50 per m³.

9.3. If the padlock or lock is removed from the box but the box has not been emptied, the goods found in the box will be deemed to have been abandoned by the defaulting CLIENT and will not be subject to any supervision by the COMPANY. The Client will bear all costs incurred by the COMPANY in dealing with goods abandoned at the end of the contract (clearance/sale/fees and procedural costs/forced opening of the box and restoration of the box).

9.4. If the box is not actually returned, in particular if the box is not emptied or the padlock or lock is not removed by the CLIENT, the COMPANY will take the actions for recovery of the box set out in Article 7.3 above.

Article 10. NOTICES, CHANGE OF ADDRESS

10.1. From the effective date of the Contract, the COMPANY and the CLIENT will choose to communicate either by post (to the address stated in the Contract or any address notified in writing to the COMPANY), or by email, or by any other electronic means (to the electronic addresses specified by the CLIENT).

10.2. The Client must inform the COMPANY in writing of any change of postal or email address and/or telephone number before the change takes effect.

Article 11. PROTECTION OF THE CLIENT'S PERSONAL DATA

11.1. The COMPANY undertakes to comply with the regulations applicable to the processing of personal data, including Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (GDPR) and applicable French legislation (together the "Applicable Regulations").

11.2. In particular, the COMPANY undertakes to comply with the fundamental principles relating to the processing of personal data carried out in connection with the Contract signed with the CLIENT, namely:

- to process the personal data of data subjects lawfully, fairly and transparently;
- to collect personal data for specified, explicit and legitimate purposes and not to further process it in a manner incompatible with those purposes;
- to ensure that personal data is adequate, relevant and limited to what is necessary in relation to the purposes for which it is processed;
- to ensure that personal data is accurate and kept up to date;
- to keep personal data in a form which permits identification of data subjects for no longer than is necessary for the purposes for which it is processed;
- to process personal data in a manner that ensures appropriate security, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage, using appropriate technical or organisational measures.

11.3. More specifically, under this Contract, the COMPANY is the controller of the data of the CLIENT (and of any contact persons) to which it has access in the course of its services. Accordingly, the COMPANY is responsible for compliance with the obligations laid down by the Applicable Regulations, including informing data subjects, enabling the exercise of their rights and implementing appropriate security measures.

11.4. Under the Applicable Regulations, the CLIENT has the rights of access to and rectification of their personal data, as well as the rights to erasure, to object and to data portability, under the conditions defined by law. These rights are set out in detail in the Personal Data Protection Policy available on the website www.centrumbox.fr.

11.5. The CLIENT may exercise these rights by sending an email to rent@centrumbox.fr or a letter to the following address: CENTRUMBOX – 15-17 rue de Paris – 06000 NICE, enclosing a copy of a valid identity document.

The CLIENT also has the right to lodge a complaint with the French data protection authority, the Commission Nationale de l'Informatique et des Libertés (CNIL), concerning the protection of their personal data.

Article 12. DISPUTE RESOLUTION – COMPETENT COURTS

12.1. For any complaint, the CLIENT shall contact CENTRUMBOX and send the request by registered letter with acknowledgement of receipt to the following address: CENTRUMBOX – 15-17 rue de Paris – 06000 NICE, or by email to rent@centrumbox.fr.

12.2. Consumer mediation. In accordance with Articles L.612-1 et seq. of the French Consumer Code, the consumer may refer a dispute with the COMPANY free of charge to a consumer mediator with a view to its amicable resolution, after first submitting a written complaint and where the dispute has not been resolved amicably.

The consumer may refer the matter to the following mediator:

ANM CONSOMMATION

Website: <https://www.anm-conso.com/>

Referral to the mediator must be made in accordance with the procedure set out on its website.

12.3. For any dispute relating to the conclusion, performance or termination of the Contract, the parties will apply the provisions on court jurisdiction (Articles 42 and 46 of the French Code of Civil Procedure) and will bring the dispute either before the court of the place where the defendant resides or before the court of the place where the service is performed.

12.4. The applicable law is that of the country in which the Contract is performed.

Article 13. MISCELLANEOUS / AMENDMENT OF THESE GENERAL TERMS AND CONDITIONS

13.1. The COMPANY may amend these General Terms and Conditions after informing the CLIENT by ordinary post or email, or by an announcement on its website, at least thirty (30) days before they take effect.

13.2. The CLIENT will be deemed to have accepted the amended General Terms and Conditions unless they give written notice to the contrary within thirty (30) days of being informed.

13.3. The possible nullity of any of these clauses will not entail the nullity of the General Terms and Conditions as a whole.

These General Terms and Conditions cancel and replace any other General Terms and Conditions of Sale previously signed by the CLIENT.

13.4. Language. These General Terms and Conditions are drawn up in French. This English translation is provided for information purposes only. In the event of any discrepancy or dispute as to interpretation, the French version shall prevail and is the only legally binding version.

Done in NICE

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